



**Cleveland  
Health  
Network**

# Cleveland Health Network Employee Health Plan - EMH



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Health  
Network

**Enrollee** TEST CARD # 2  
**Group No.** 0000348476  
**ID No.** EMH00789012



**ANTARES**  
MANAGEMENT SOLUTIONS

- Customer Service, call 1-800-451-7929.
  - Please mail all claims and written correspondence to:  
Antares/EMH, P.O. Box 89472, Cleveland, OH 44101-6472
  - For electronic submission: 34192
- CHN Care Management Prior Management 1-888-246-6648.**

**CLEVELAND HEALTH NETWORK  
EMH Regional Healthcare System (Employee Health Plan)**

| <u>Tier 1</u>        |       | <u>Tier 2</u>        |       |
|----------------------|-------|----------------------|-------|
| PCP Copayment        | \$15  | PCP Copayment        | \$25  |
| Specialist Copayment | \$15  | Specialist Copayment | \$25  |
| ER Copayment         | \$150 | ER Copayment         | \$150 |

Tier 2 Networks:



Ohio:

**Traditional ACCESS**  
MEDICAL GROUP  
1-800-601-9208

**Out of Area Networks for  
Urgent & Emergent Care Services Only**  
All other states:



This card is for identification only and does not prove eligibility for services.

## PRODUCT TYPE:

Cleveland Health Network Employee Health Plan is a direct employer contract and a self-funded PPO plan administered by Antares Management Solutions as of January 1, 2006. Employees of the EMH Healthcare and their dependents are eligible for coverage. This is a CHN non-risk contract effective January 1, 2004.

## IDENTIFICATION CARDS:

All members should have an ID card. The member ID card is not proof of eligibility. Copay amounts if applicable are listed on the front of the member's ID card. For questions on a particular member, please call Antares Management Solutions at 1-800-451-7929.

## PRECERTIFICATION:

Refer to the instructions on the back of this document or the member's ID card. For preauthorization and precertification, please call 1-888-246-6648.

## BEHAVIORAL HEALTH:

Tier 1: EMH Behavioral Health Providers; Tier 2: CHN Behavioral Health Providers. With the exception of emergency situations, there is NO benefit coverage for Behavioral Health Service if an employee seeks services outside of Tier 1 or Tier 2 Provider Networks.

## LABORATORY, X-RAY & OTHER ANCILLARY SERVICES:

Refer to the CHN website at [www.chnetwork.com](http://www.chnetwork.com) for participating hospitals and ancillary providers.

## CUSTOMER SERVICE:

For questions about eligibility and claims call Antares Management Solutions at 1-800-451-7929.

## CLAIMS & BILLING:

Please submit completed paper claim forms to: Antares Management Solutions P.O. Box 89472, Cleveland, OH, 44101-6472.