



**Cleveland
Health
Network**

SummaCare Commercial Products

PRECERTIFICATION:

SummaCare members will receive the maximum level of benefit coverage by utilizing in network providers and facilities. Precertification is required for all inpatient care and certain outpatient surgical procedures and services. Referring provider should call ACHS Medical Management at 1-866-728-8808 or (330) 996-8650 for precertification of services. Please refer to current SummaCare precertification list.

LABORATORY, X-RAY, & OTHER ANCILLARY SERVICES:

Refer to member's provider directory or refer to participating CHN hospitals and affiliated ancillary facilities.

PROVIDER SERVICES UNIT:

For questions regarding benefits, eligibility, claims status and coordination of benefits call (330) 996- 8400 or 1-800-996-8401.

CLAIMS & BILLING:

Please send completed HCFA 1500 and UB92 paper claim forms to: SummaCare, P.O. Box 3620, Akron, OH 44309-3620.